

2011 Client Evaluation Survey

1. Welcome!

Thank you for completing the Consultancy Evaluation Survey for your project. Your opinion is important to us!

The first part of this survey will ask about how satisfied you are with 501 Commons and the project overall. The second part of the survey will ask you to rate the performance of each consultant who worked on the project. Instructions are provided for each question.

This evaluation will take approximately 15 minutes to complete. While you are working on the survey, you may use the 'Back' and 'Forward' buttons in your web browser to visit pages that you have already completed. When you are finished with the evaluation, please hit the "Submit" button at the bottom of the final page. After submitting the evaluation, you will be redirected to the 501 Commons website.

Please contact Katie at katie@501commons.org or 206-682-6704 with any questions or problems. Thank you!

2. Project Information

1. Name of Organization

2. Person Responding

3. Today's Date (MM/DD/YYYY)

4. Name of 501 Commons Consultant(s):

3. Project Evaluation

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5. Please rate statement 1 only if your project was intended to impact your organization's ability to accomplish its mission.

Please rate statement 2 only if your project was intended to increase your organization's operating effectiveness.

If both statements apply to your project, please rate both.

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. Working with 501 Commons has made a positive difference in our ability to accomplish our mission.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Working with 501 Commons helped our organization operate more effectively.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

6. Please rate the following statements.

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The specific objective or change we identified in our project contract was achieved.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I would work with 501 Commons again if our organization had a need in the future.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I would recommend 501 Commons to other nonprofit organizations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The fee we paid to 501 Commons for this project was appropriate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. As a result of the work with 501 Commons, our organization is better able to:

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8. While working on this project, did your organization achieve some positive results beyond what was expected for the scope of work? If yes, please describe.

9. What suggestions for improvement do you have for 501 Commons?

10. Please check any barriers that might limit implementation of the key recommendations suggested by your consultant(s).

- | | | |
|--|--|--|
| <input type="checkbox"/> Lack of time | <input type="checkbox"/> Lack of leadership/board support | <input type="checkbox"/> NA or no barriers |
| <input type="checkbox"/> Lack of funds | <input type="checkbox"/> Need more consulting help first | <input type="checkbox"/> Other (please describe) |
| <input type="checkbox"/> Lack of staff | <input type="checkbox"/> Need to wait to start | |
| <input type="checkbox"/> Lack of organizational capacity | <input type="checkbox"/> Not sure where to start or too drastic a change | |

If you selected Other, please describe

11. May we quote you? Please provide a statement that we can share in our program materials and grant requests that describes what changed in your organization as a result of the work with 501 Commons; comments about the way the services are provided; or comments about the consultants you worked with.

- Yes, you may quote me
- No, please keep my comments confidential

Your Comments:

4. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

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12. Name of Consultant or Coach

13. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

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14. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

15. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

16. Do you need to complete an evaluation form for another consultant?

- Yes
- No

5. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

17. Name of Consultant

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18. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

19. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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20. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

21. Do you need to complete an evaluation form for another consultant?

- Yes
 No

6. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

22. Name of Consultant

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23. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

24. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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25. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

26. Do you need to complete an evaluation form for another consultant?

- Yes
 No

7. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

27. Name of Consultant

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28. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

29. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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30. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

31. Do you need to complete an evaluation form for another consultant?

- Yes
 No

8. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

32. Name of Consultant

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33. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

34. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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35. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

36. Do you need to complete an evaluation form for another consultant?

- Yes
 No

9. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

37. Name of Consultant

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38. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

39. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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40. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

41. Do you need to complete an evaluation form for another consultant?

- Yes
 No

10. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

42. Name of Consultant

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43. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

44. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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45. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

46. Do you need to complete an evaluation form for another consultant?

- Yes
 No

11. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

47. Name of Consultant

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48. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

49. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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50. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

51. Do you need to complete an evaluation form for another consultant?

- Yes
 No

12. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

52. Name of Consultant

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53. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The consultant communicated with us as needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. The consultant communicated in a clear and understandable way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

54. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

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55. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

56. Do you need to complete an evaluation form for another consultant?

- Yes
 No

13. Individual Consultant Evaluation

Please fill out a consultant evaluation form for each consultant who worked on your project. After completing this form, you will be asked if you need to complete any additional forms.

57. Name of Consultant

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58. Please rate the following statements:

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
1. The consultant showed respect for the unique culture, strengths, and accomplishments of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The consultant spoke our organization's language and didn't expect us to learn hers/his	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The consultant shared his/her knowledge and it helped us to broaden out own knowledge and abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The consultant kept his or her commitments with our organization - they did what they said they would do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The advice or recommendations of the consultant reflected a good understanding of our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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8. The consultant had the expertise required for this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The consultant was a good match for our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What suggestions for improvement do you have for this consultant, or other comments related to the above questions?

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59. Would you like to write a note of thanks to this consultant for volunteering his or her time on the project?

60. May we share your responses with the consultant?

- Yes, my responses may be shared with the consultant
- No, please keep my responses confidential

14. Thank You!

Thank you for completing this Consultancy Evaluation survey! To submit your responses and exit the survey, please click the "Done" button below. Your browser will be redirected to the 501 Commons homepage.