



## Volunteer Assessment Survey of the Volunteer Program

As part of our continued effort to improve our volunteer program, we would like your responses to the following questions. All responses will be kept completely confidential. Do not sign the survey unless you wish to.

1. How long have you been volunteering with us? \_\_\_\_\_
2. To what extent do you think that volunteers are well accepted by the staff at our agency?  
 Well accepted       Generally well accepted, but some exceptions  
 Not well accepted       Generally not well accepted, but some exceptions
3. To what extent do you think volunteers are involved in decisions that will affect their volunteer work?  
 Well involved       Sometimes involved       Not well involved
4. To what extent do you think volunteers are accepted and welcomed by clients?  
 Well accepted       Mixed reception       Not well accepted
5. To what extent do you think volunteers feel comfortable with the assignments they are given?  
 Comfortable       Not comfortable       Don't know
6. Do you feel that volunteers receive sufficient orientation about our agency before they begin work?  
 Yes       No       Don't know
7. Do you feel that volunteers receive enough training to carry out their assignments?  
 Yes       No       Don't know
8. In your experience, does your volunteer job match the position description you were given?  
 Yes       No       Not given job description
9. Do you find your volunteer work to be interesting, challenging, and rewarding?

Yes       Somewhat       No

10. Do you think that staff and other volunteers provide sufficient feedback to volunteers?

Yes       No       Somewhat       Don't know

11. Do you think volunteers have sufficient opportunity to advance in responsibility in this agency?

Yes       No       Don't know

12. Can you think of any new areas or new jobs in which volunteers might be of help to our agency?

13. Can you suggest any ways that we might use to recruit new volunteers?

14. What's the best experience you've had while volunteering for us?

15. What's the worst experience?

16. If you could make three changes in our volunteer program, what would they be?

1.

2.

3.

17. Overall, how would you rate our volunteer program? (Please circle. 1 = Terrible; 7 = Great)

1      2      3      4      5      6      7

18. Use the space below to make any other comments regarding how we work with volunteers, or to make any additions to any of your answers above.