

2011 501 Commons Volunteer Survey

1. Introduction to the 2011 501 Commons Volunteer Survey

Thank you for completing the 2011 501 Commons Volunteer Survey! Your responses will be used to help 501 Commons staff and board members make the consulting experience more valuable and enriching for you. 501 Commons now has more than 280 active coaches and consultants, and we are committed to providing more opportunities for meaningful volunteer and professional development opportunities.

Even if you are a brand new consultant, or haven't been engaged in a project this year, we want to hear from you!

This survey should take about 15 minutes to complete. Your time is greatly appreciated.

Answers are not required for all questions, but please try to provide as much information as possible. Questions that must be answered have a red asterisk next to them.

The first question of this survey asks for your name. We are asking for your name so that we can update your availability and volunteer preferences as indicated on the survey. If you have any comments or concerns that you would like to share confidentially with the 501 Commons Board of Directors, please email Board President Mike Bisesi at bisesim@seattleu.edu. Your comments will not be shared with any staff members.

Text boxes are provided for some questions for any comments you wish to add. While working on the survey, you may use the Back and Forward buttons in your web browser to jump from page to page and edit your responses. Once you have submitted the survey, however, you will not be able to access the site again. Upon clicking the "done" button on the final page, the survey will be submitted and your web browser will be redirected to the 501 Commons website.

If you have any questions or have difficulty using the survey, please contact Ryne Maloney-Risner at ryne@501Commons.org or 206-682-6704

Thank you again for taking the time to give us your feedback, and thank you as always for the work you do on behalf of 501 Commons and our clients!

2. Basic Information

*1. Your Name:

2. Why are we asking? 501 Commons is sometimes asked to provide demographic information for grant and other funding requests. Your personal information will be kept confidential

Date of Birth MM DD YYYY
 / /

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3. What is your current employment status?

- Employed full-time
- Employed part-time
- Retired
- Not currently in the workforce
- Looking for employment*

*If you are currently looking for employment, are you interested in working in the for-profit or nonprofit sector?

4. If you are currently employed, who is your employer?

- Non-profit organization
- For-profit corporation
- Public school, government, or other public organization
- Self-employed, consulting
- Self-employed, other

*5. Have you ever served in the Armed Forces of the United States?

- Yes
- No

3. Report Changes

If you have had changes in your contact information, employment status, employer, job title, or retirement status in the last 12 months: please take a moment to update your information. If you have not, please feel free to skip to the next section.

6. Change in primary phone contact:

7. Change in primary email address:

8. Change in employment status:

9. Change in employer:

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10. Change in job title:

11. Change in retirement status:

4. Your Experience with 501 Commons

12. How long have you been a volunteer with 501 Commons?

- < 6 months
- 6 months up to 1 year
- 1 year up to 3 years
- 3 years up to 5 years
- 5 years up to 10 years
- 10 years or more

*13. Which best describes your current status with 501 Commons?

- Currently assigned to/working on a project
- Available for a project, but not currently assigned
- Currently unavailable, but want to stay on the "active" roster
- Unavailable for an undetermined period of time, but want to be considered for future projects
- No longer interested in projects, please change my status to inactive

*14. In the coming six months, how much time per month are you willing to contribute to consulting or coaching with clients or doing volunteer work for 501 Commons?

- No capacity over the next 6 months
- Up to 5 hours per month
- 5-10 hours per month
- 11-20 hours per month
- More than 20 hours per month

15. In the past 12 months were you (or are you currently) engaged on a client project?

- Yes
- No

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16. In the past 12 months, have you been involved in volunteer projects or organizational work for 501 Commons? (Examples: Board, presenting at Learn to Serve events, marketing, program development, grant-writing, hosting an 501 Commons Connects event, or office assistance)

- Yes
- No

If yes, approximately how many hours have you contributed to organizational work?

17. If you joined 501 Commons in 2010, please rate the following statement. If you joined 501 Commons prior to 2010, please skip this question.

"The 501 Commons volunteer intake process provided me with the information I needed."

- Strongly Agree
- Agree
- Not Certain
- Disagree
- Strongly Disagree

If you have comments about the volunteer intake process, please share them here.

18. During your tenure with 501 Commons, in how many client projects have you been directly involved?

- 0 projects
- 1-3 projects
- 4-7 projects
- 8-10 projects
- 11 or more projects

5. Your Experience with 501 Commons Clients

19. Please describe the type of work that you do with 501 Commons clients.

- Consulting only
- Leadership coaching only
- Mostly consulting, occasional coaching
- Mostly coaching, occasional consulting

20. Please describe the match between your skills, knowledge and expertise and the needs of the client for your most recently completed 501 Commons client project.

- Extremely strong match
- Good match
- Adequate (fair) match
- Poor match

21. How would you rate your overall experience in your most recently completed 501 Commons client project?

- Extremely positive
- Good
- Fair
- Poor

If you wish to comment on your overall experience, please use this space to do so.

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22. Please choose the response that best matches your sense of how the work you do with 501 Commons makes a positive difference in the ability of community organizations to accomplish their missions.

- I feel very strongly that my work through 501 Commons makes a difference
- I feel strongly that my work through 501 Commons makes a difference
- I feel somewhat that my work through 501 Commons makes a difference
- I do not feel that my work through 501 Commons makes a difference

Additional comments

23. In your most recent project, did you feel that the client appreciated your service?

Please do not include your thoughts on 501 Commons in your response - there will be a separate question about 501 Commons later in the survey.

- I feel that my service was strongly appreciated by the client
- I feel that my service was somewhat appreciated by the client
- I feel that my service was somewhat unappreciated by the client
- I feel that my service was not at all appreciated by the client

If you have additional comments, please share them here.

24. What would you recommend to make projects more satisfying for 501 Commons volunteers?

6. Your Thoughts on 501 Commons

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*25. How would you rate your overall experience with 501 Commons?

- Consistently positive
- Generally positive
- Mixed positive and negative
- Generally difficult or negative
- Consistently negative

If you wish to comment on your general experiences with 501 Commons, please use this space to do so

26. How well do you feel that 501 Commons appreciates the value of your service?

- I feel strongly appreciated by 501 Commons
- I feel somewhat appreciated by 501 Commons
- I feel somewhat unappreciated by 501 Commons
- I feel not at all appreciated by 501 Commons

How can 501 Commons better show its appreciation?

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*27. How important are the following considerations for you in being affiliated with 501 Commons?

	Very important	Somewhat important	Somewhat unimportant	Not important at all
Opportunity to impact/contribute to the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunity to learn about the non-profit sector/non-profit organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunity to gain experience in new areas/sectors/fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunity to develop or enhance professional skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunity to network, make new contacts, and work with other professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunity to belong to a community of skilled, committed professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Satisfaction of doing project work with a clear product or outcome	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please define below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Other,' please define:

28. What types of professional or social networking opportunities would you like 501 Commons to provide to help you get to know fellow volunteers better? Examples could include both in-person and online opportunities.

501 Commons currently offers quarterly "501 Commons Connects" social events, bi-monthly "Learn to Serve" skill-building events, and maintains an 501 Commons group on LinkedIn.

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29. Please use the space below to make any further comments about your experiences with 501 Commons.

This is the final page of the survey! If you would like to review your answers, please do so now by using the "back" and "forward" buttons on your web browser. After clicking on the "Done" button at the bottom of this page, you will not be able to edit any of your answers.

Thank you very much for your time. Your opinions and comments are highly valued.