Volunteer Feedback Form

1) Have you received enough training to carry out your volunteer assignment(s)? \square Yes \square No If not, please explain:
2) In your experience, does your volunteer assignment match your assignment guide (included in this packet)? ☐ Yes ☐ No. If not, please explain:
3) To what extent do you think volunteers are accepted by staff in the department you volunteer? ☐ Well accepted ☐ Not well accepted ☐ Generally well accepted, but with exceptions ☐ Generally not well accepted, but with exceptions
4) To what extent do you think volunteers are accepted and welcomed by patients and visitors? ☐ Well accepted ☐ Not well accepted ☐ Generally well accepted, but with exceptions ☐ Generally not well accepted, but with exceptions
5) What level of appreciation is expressed for what you do as a volunteer? ☐ A high level of appreciation ☐ Some appreciation ☐ No appreciation
6) Are you provided with sufficient feedback on your performance? ☐ Yes ☐ No If not, please explain:
7) Does your volunteer service meet your expectations? ☐ Yes ☐ No If not, please explain:

Name (Ontional): Date:	
12) Additional comments or suggestions:	
11) What is the worst experience you have had while volunteering?	
10) What is the best experience you have had while volunteering?	
9) In what ways can Volunteer & Community Services be of better service to you?	
8) Rate the staff in the volunteer office regarding availability and assistance: ☐ Always available and helpful ☐ Sometimes available and helpful ☐ Never available and helpful	

Please return to:

Volunteer & Community Services
Hillman Cancer Center
5115 Centre Avenue
William M. Cooper Pavilion
Ground Floor, Suite AG40.3
Pittsburgh, PA 15232-1305